

CRWRC's Discovery Tour



Welcome

1. Description of Discovery Tour

Discovery Tours is a program of CRWRC Service Learning. These tours are not designed as traditional vacation excursions. A Discovery Tour will provide you with a personal perspective on the missions development work that the Christian Reformed Church of North America (CRCNA) is involved in year-round. The tours are structured to expand your spirituality and your learning. Not only will you learn about all the exciting work that your denomination is involved in, but you will have the chance to learn from your brothers and sisters of another culture. You will return home with a passion to tell the stories of Christians who are pressing to create better lives for their families and communities for generations to come!

2. Booking Your Discovery Tour

In order to reserve your tour, a deposit of US\$250, per person, must be submitted to CRWRC. If you are booking within 60 days of departure, the full amount payable will be due. The deposit is accepted as a first installment of the tour price. Once CRWRC has confirmed your booking in writing, the deposit paid in respect will become nonrefundable after 14 days. Upon receipt of your deposit, CRWRC will reserve your place (subject to availability) on your selected tour.

3. Paying the Balance

The balance of the tour price must be paid by no later than 45 days before your scheduled departure date from North America, which shall be by the due date stated on the confirmation issued to you by CRWRC. If payment isn't made by the due date, CRWRC will contact you to reconfirm your booking. Tickets and other documents will not be forwarded until full payment has been received by CRWRC.

4. If there is a Change and/or Cancellation

CRWRC reserves the right to change and/or cancel your booking in accordance with circumstances beyond its control. Should change or cancellation prove necessary due to circumstances beyond CRWRC's control (i.e. political unrest, war or threat of war, riots, civil strife, closure of airports or ports, industrial disputes, terrorist activity, natural and nuclear disasters, fire, epidemic or health risk, adverse weather conditions, man-made disasters, etc.) CRWRC will give you reasonable notice thereof and issue you a refund minus the US\$250 deposit unless you state otherwise. Costs for airfare will not be refunded by CRWRC.

5. Liability

CRWRC is responsible to you for properly arranging and conducting your tour. CRWRC is not responsible for and accepts no liability in respect of any claims, losses, damages, costs, or expenses arising out of:

- a. personal injury, sickness, disease, accident or death, however caused, including without limitation, where same results from your conduct on the tour;
- b. loss or damage to or delay of baggage or other property;
- c. delays and loss due to causes beyond CRWRC's direct control.

6. Discovery Tour Details and Conditions

- Please read the promotional card carefully for those items included in the price. No allowance or refund can be made for meals, accommodations, excursions, etc., that you elect not to take.
- CRWRC must be advised of any medical conditions or physical disability requiring special attention when you make your reservation.

- You are responsible for all travel arrangements and costs to/from the point of commencement/conclusion of the tour.
- There may be times when the CRWRC tour coordinator and/or staff has to make a decision in the interest of your safety and wellbeing.
- You agree to comply with the authority and decisions of the appointed CRWRC tour coordinator and/or staff and the laws of the country in which you are traveling.
- It is your responsibility to have a valid passport and all visas, permits, and certificates required for your selected tour as well as any necessary vaccinations to comply with all applicable laws. The Discovery Tour Coordinator will assist you with all and any information pertaining to these items.
- You agree that CRWRC's tour coordinator and/or staff may take photographs and films of you while you are on a tour and that these may be used in CRWRC's group brochures and/or advertising or publicity material.
- You agree that any personal photos taken by you are the property of CRWRC and cannot be used without permission.

7. If You Cancel

Cancellations made prior to 60 days before the departure date will be accepted with a US\$250 fee being withheld from total of all monies paid. Upon cancellation, you will be liable to pay for any travel expenses (airfare expenses incurred by CRWRC) in the terms of the schedule set out hereunder. The cancellation fee will be calculated as follows:

CANCELLATION FEE

- More than 60 days notice: US\$250 of deposit is forfeited (negotiable).
- 45-1 days: total cost of airfare included in tour fare.

8. Health

Please take the time to ensure that all precautions are taken and medical advice has been sought prior to your tour departure. ***It is essential that upon consulting a doctor or your local health department that you mention all the places you will be visiting.*** For some countries a valid certificate of vaccination against certain diseases may be required. Please ensure that you consult your doctor for advice. More information can be obtained from embassies and advisors of infectious diseases.

9. Insurance

Please check with your insurance company to make sure that they cover will cover any medical expenses in a foreign country. CRWRC also requests that you purchase Trip Cancellation insurance once your travel tickets have been purchased.

10. Documentation

All U.S. and Canadian citizens are required to carry a valid passport with at least 6 months validity beyond travel dates. All non-U.S. citizens should verify that their paperwork and ID are in order to travel internationally and return to the United States.

11. What's Not Included in the Tour Price

Travel arrangements and costs to/from the point of commencement/conclusion of the tour. Please check the promotional card or website to determine if the cost of airfare is included or not included in the tour amount. Passport and visa fees, insurance, laundry, phone calls, alcoholic beverages, items of a personal nature, excess baggage, and/or optional excursions are not included.

Your signature on the application indicates that you have read and agreed to these terms and conditions. Keep this for your records.

Christian Reformed World Relief Committee

Canada 3475 Mainway PO Box 5070 STN LCD I, Burlington, ON L7R 3Y8, 1-800-730-3490, Fax: 905-336-8344

US 2850 Kalamazoo Ave. SE, Grand Rapids, MI 49560, 1-800-55-CRWRC (27972), Fax: 616-224-0806, servicelearning@crwrc.org

Service Link

Canada 3475 Mainway PO Box 5070 STN LCD I, Burlington, ON L7R 3Y8, 1-800-730-3490, volunteer@crcna.org

US 2850 Kalamazoo Ave. SE, Grand Rapids, MI 49560, 1-877-279-9994, volunteer@crcna.org